

## STAY INFORMED!

# Learn about the CHW/P/R Medi-Cal Benefit

Attention CHW/P/Rs and community-based providers! Did you know that Medi-Cal pays for services provided by CHW/P/Rs? As of July 2022, Medi-Cal covers health navigation, health education, screening and assessment, and personal health advocacy services provided by you and other trusted members of the community known as the Community Health Worker Services Benefit.

According to Medi-Cal, the goal of the Community Health Worker Services Benefit is to provide support for underserved communities by bridging the gap between individuals and the health care system through culturally competent outreach, education and support. By doing so, Medi-Cal aims to ultimately improve health outcomes, especially for those facing barriers like language, transportation, or social determinants of health issues. **This fact sheet provides CHW/P/Rs with an overview of the Community Health Worker Services Benefit. We want you to be informed about this benefit so you can use it – and so you can use your voice to improve it!**



### How Does Medi-Cal Define CHW/P/R Services Under This benefit?

CHW/P/R services are preventive services provided by trusted community partners on the written recommendation of a physician or other licensed health professional.



### What Does Medi-Cal Consider to be Preventive Services?

Services that prevent disease, disability, asthma, and other health conditions or their progression; services that prolong life and promote physical and mental health.

### What Types of CHW/P/R Services are Covered by Medi-Cal?



1. Health Education



2. Health Navigation

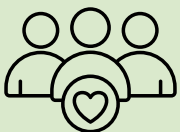


3. Screening & Assessments



4. Individual Support & Advocacy

For more information on what services are covered, visit [this link](#).



### Who Can Deliver CHW/P/R Medi-Cal Services?

Community health workers include individuals known by a variety of job titles, including promotoras, community health representatives and advocates, navigators, and other non-licensed public health workers, such as family navigators and home visitors.



## Where Can CHW/P/Rs Deliver These Preventive Services?

- In an individual or group setting in a clinic
- Community-based setting (e.g., school, local clinic, church)
- In the patient's home
- Virtually

## What are the Requirements to Become a CHW/P/R Medi-Cal Provider?

There are two pathways:

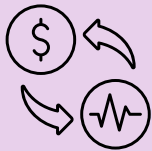


**Certificate Pathway:** Individuals must show proof of completion of a CHW/P/R program that includes core competencies, such as communication, capacity building, service coordination and advocacy.



**Work Experience Pathway:** Individuals in paid or volunteer positions who have worked at least 2,000 hours as a CHW/P/R in the last three years are eligible to provide CHW/P/R services under the Medi-Cal benefit. CHW/P/Rs in this pathway have 18 months from the first CHW/P/R visit provided to a Medi-Cal beneficiary to obtain a CHW/P/R certificate, as described above.

For more information on how to become a CHW/P/R, please visit HCAI's [FAQ's](#).



## How Can You Get Reimbursed by Medi-Cal for CHW/P/R Services?

- Reimbursement must be done by the Medi-Cal-enrolled supervising provider.
- Individual CHW/P/Rs must be supervised by a licensed provider, which includes a clinic, hospital, community-based organization or local health jurisdiction.
- The supervising provider does not need to be the same entity as the individual provider who made the written recommendation for CHW/P/R services.
- For more information, visit this [this link](#).



## What is the Medi-Cal Reimbursement Rate for CHW/P/R Services?

\$26.66 for each 30-minute appointment. This rate is subject to change. Please refer to the [DHCS website](#) for the most current rate information. CHW/P/Rs can bill for a total of six hours of services before needing a written plan of care to deliver additional services.



## What Can I Do With This Information?

If you can use this CHW/P/R Medi-Cal Services Benefit, you can work to improve access to care and better address the unmet health care needs of the members of your community. Learn more about the CHW/P/R Medi-Cal Services Benefit at the [Department of Health Care Services website](#).

**Spread the word! There are many CHW/P/Rs who do not know about the Medi-Cal benefit or have a hard time understanding or using the benefit. It is important that you stay informed and advocate to make this benefit work for you and the communities you serve! For more CHW/P/R resources, visit this link <http://bit.ly/CHWPR>.**